



# RELEASE NOTES

# gloCOM GO 6.5

# ios

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SYSTEMS

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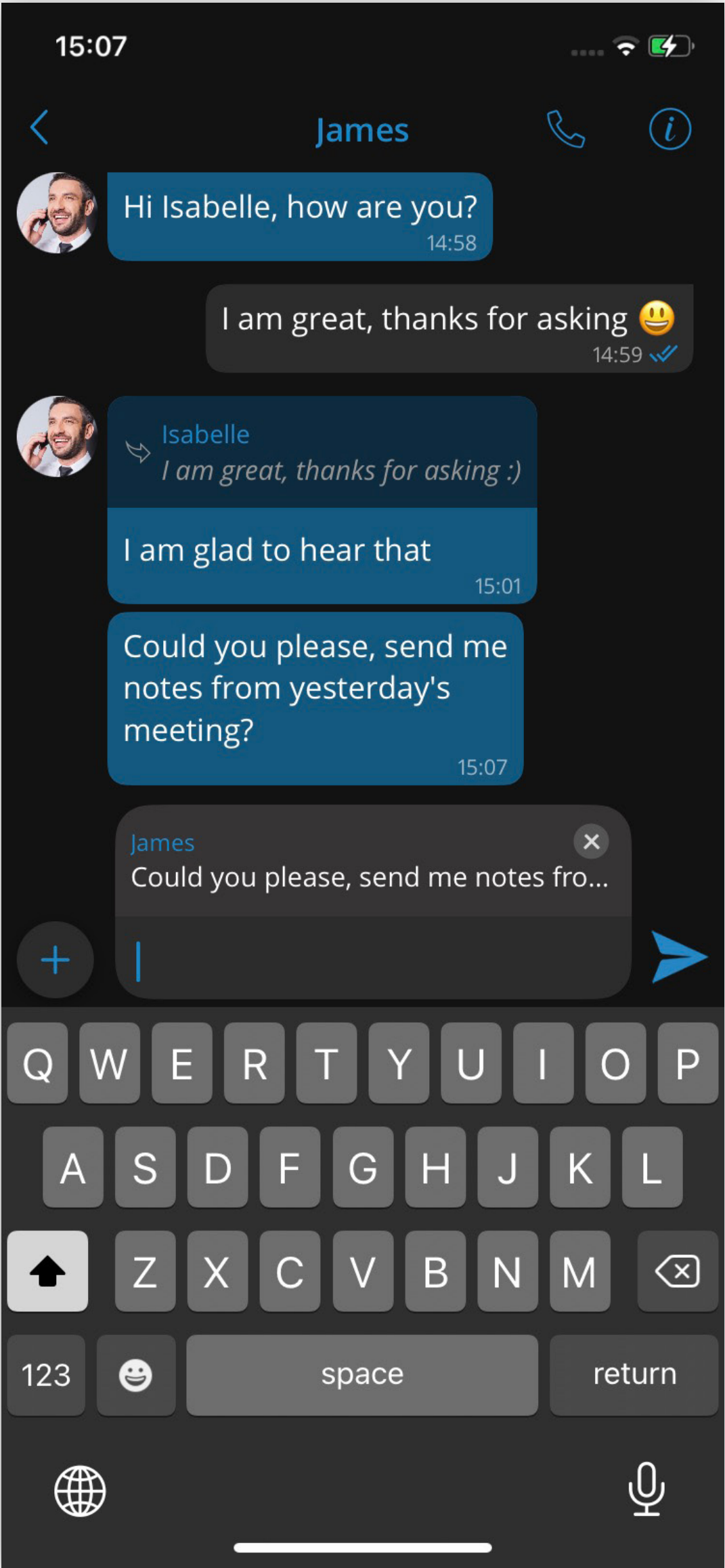
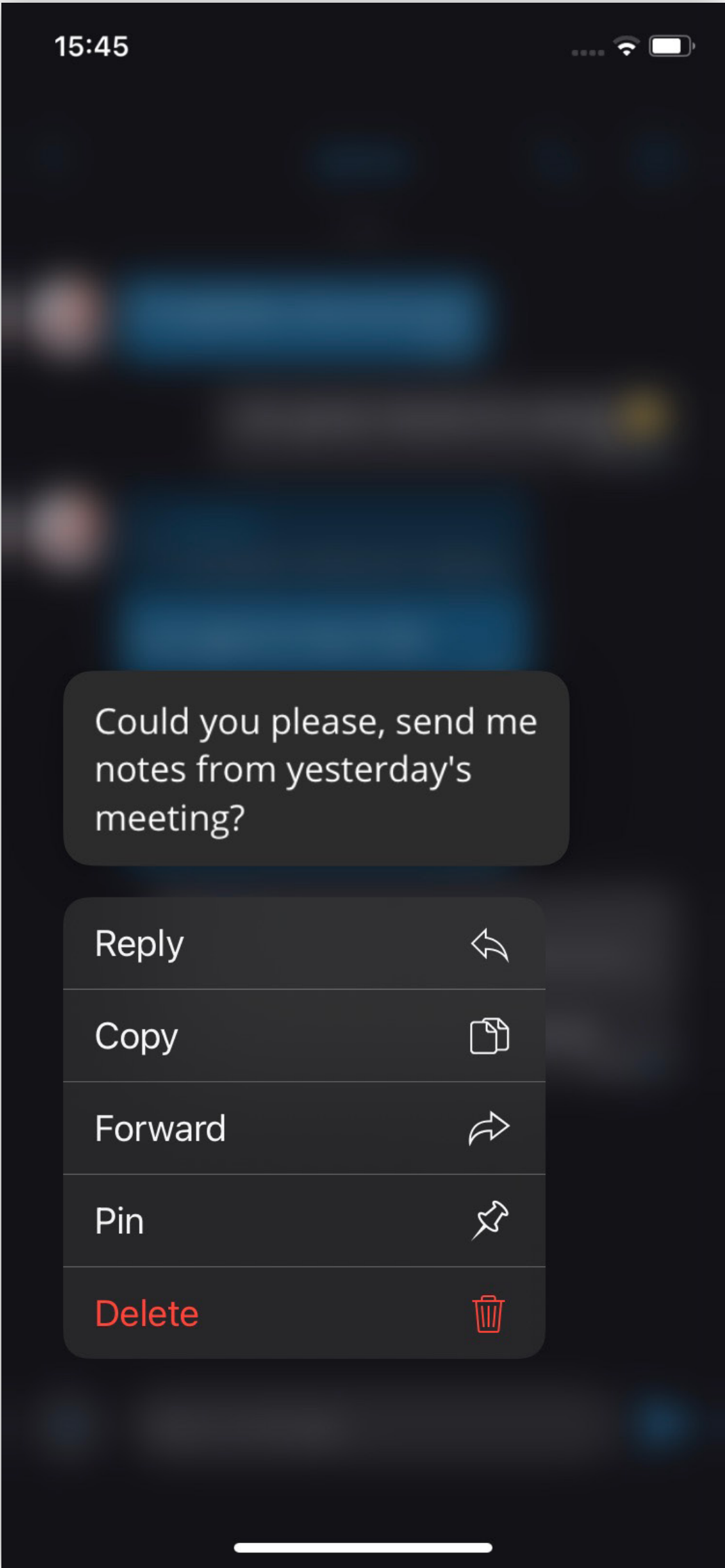
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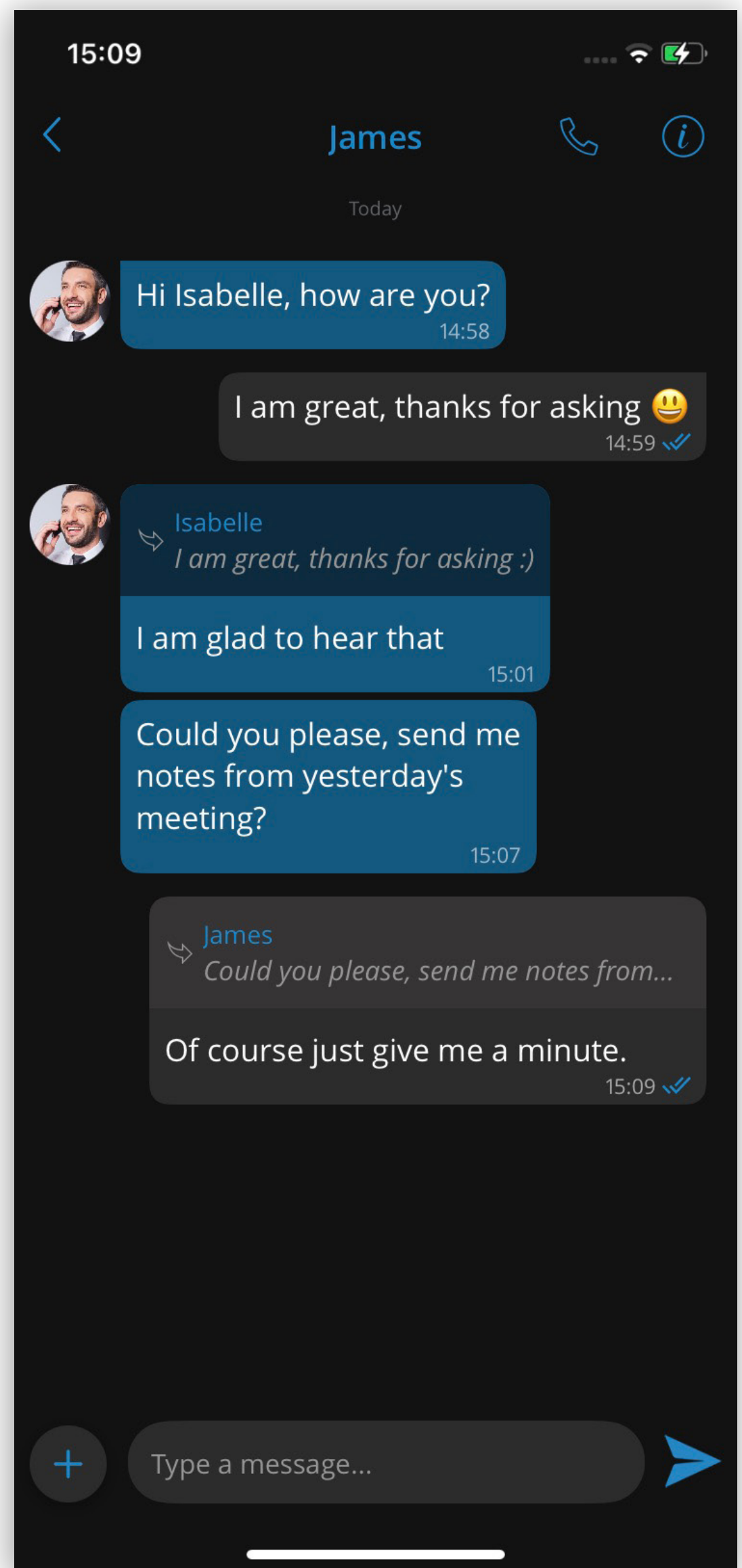
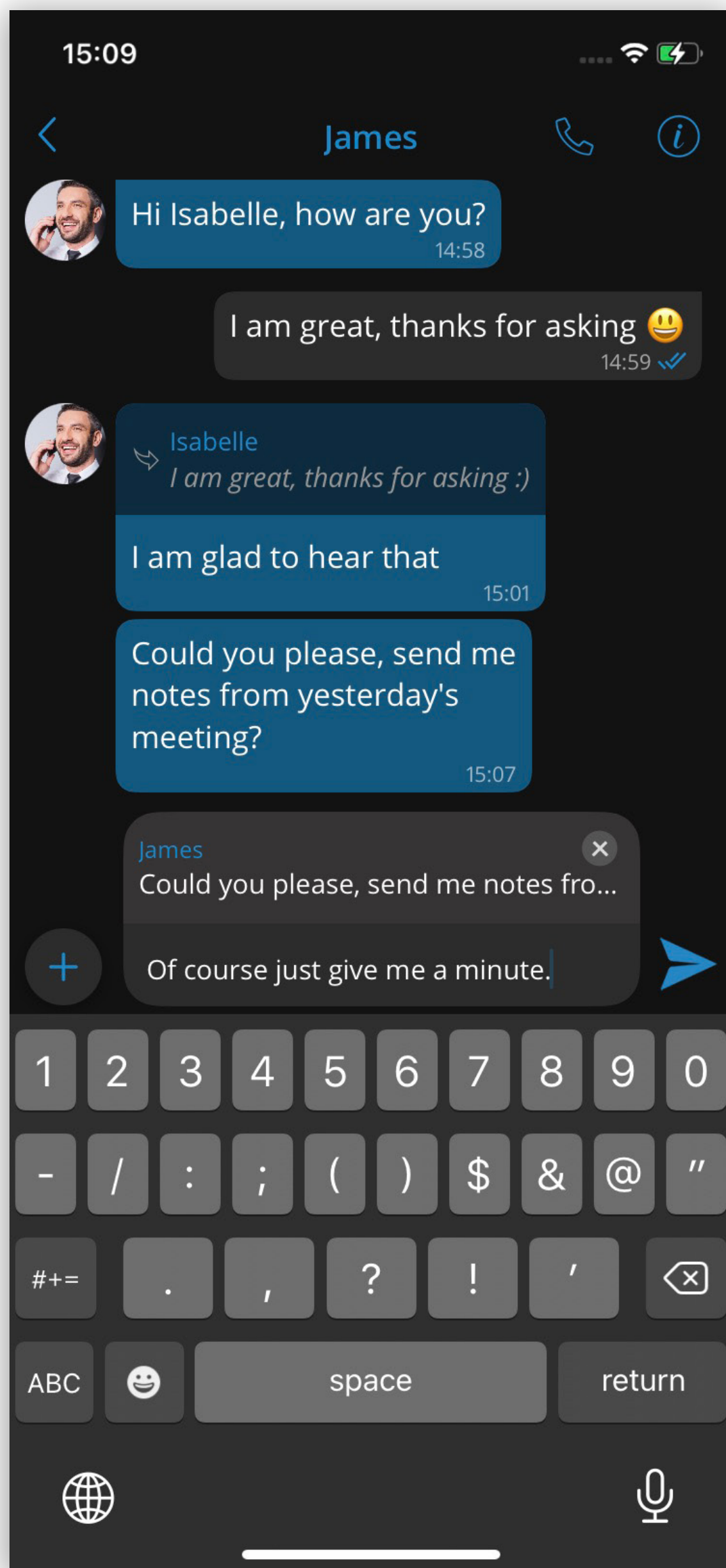
# Features

## Chat messages Reply mode

Reply options allow users to reply to a specific message. To reply to a message, users need to long-press on the message they wish to reply to and select the Reply from the drop-down menu.







As a result, the message that the user wants to reply to will appear above the input field. Another option is to swipe right on the message to which the user intends to respond.

Pressing on the Reply Message in the Chat will take the user to the original message.

## Failover Support

gloCOM GO will support SIP Service and PWProxy Service discovery and Failover from version 6.5 and up. This feature will enable our users to stay connected at all times.

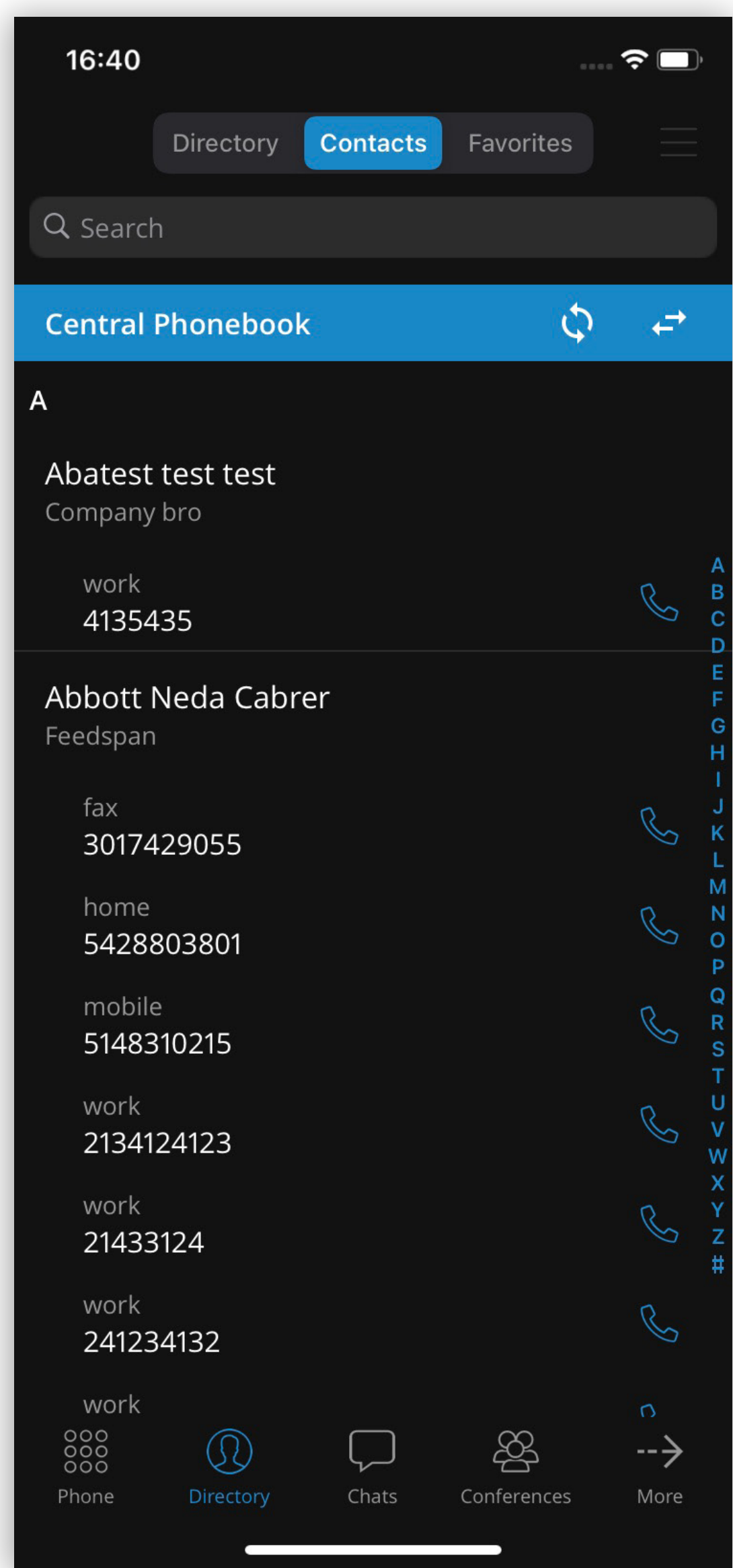
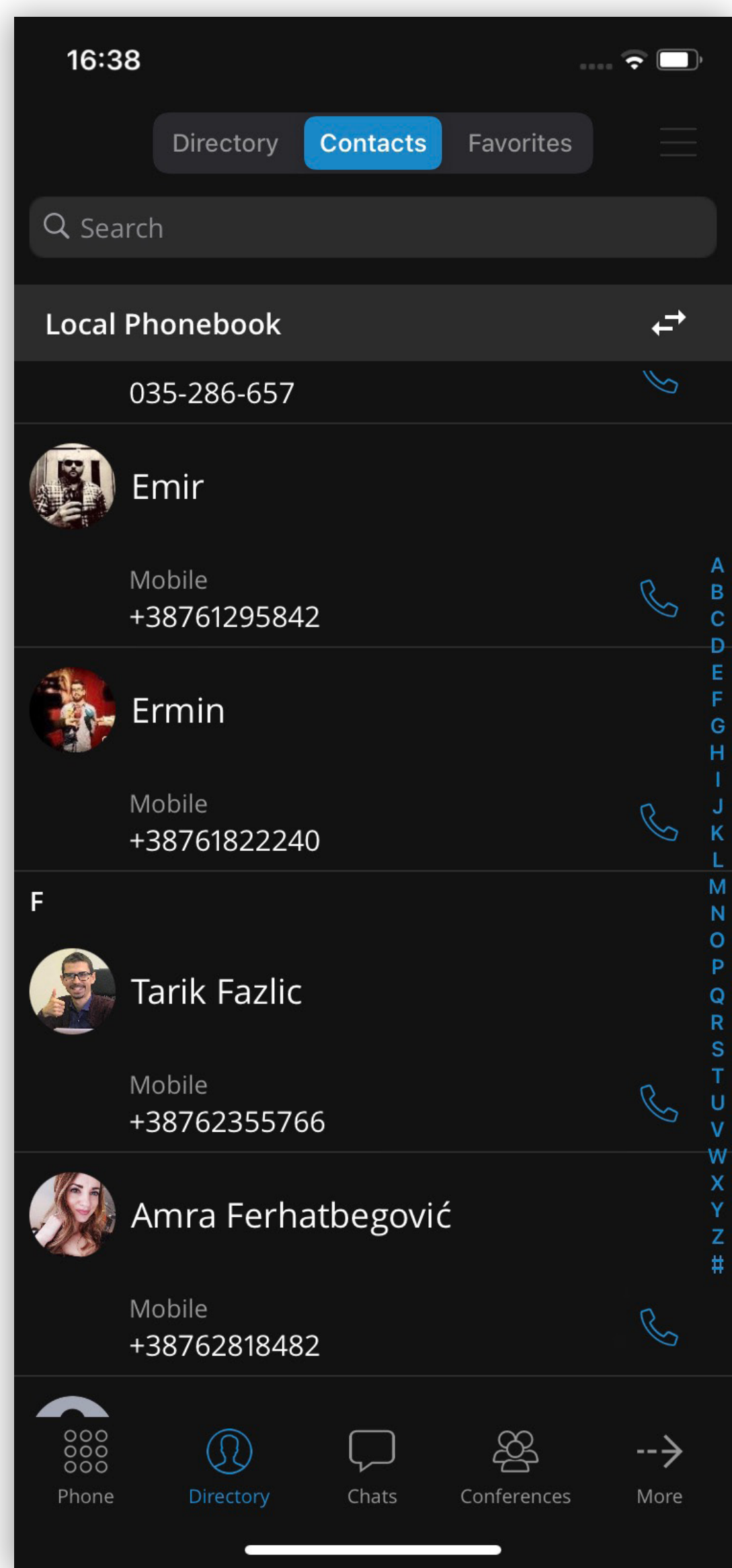
If the primary host is not working or it is stopped, the App will try to connect to the next host ordered by defined priority in the SRV records. The timeout between connections is 6 seconds.

# Synchronize Central Phonebook contacts from the PBX

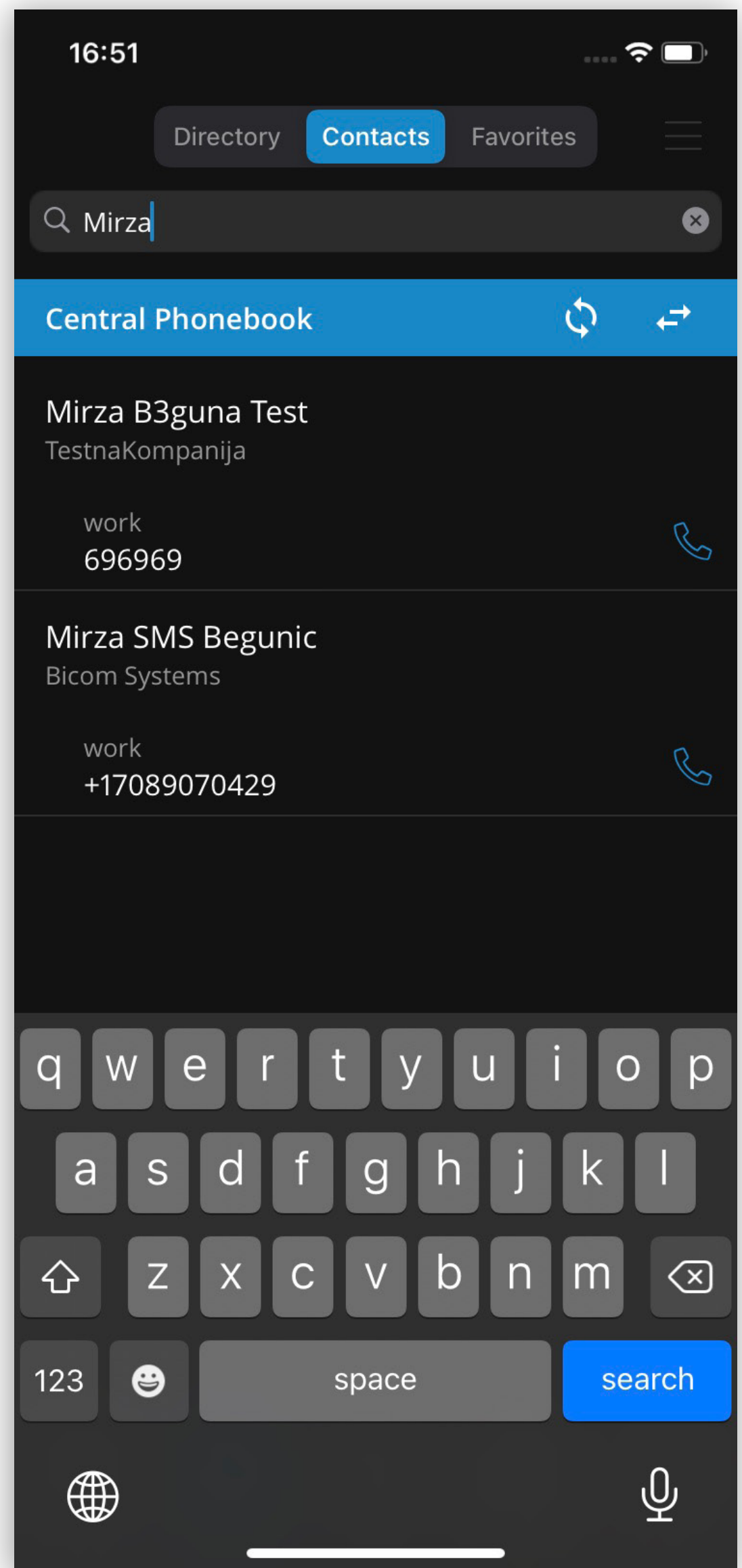
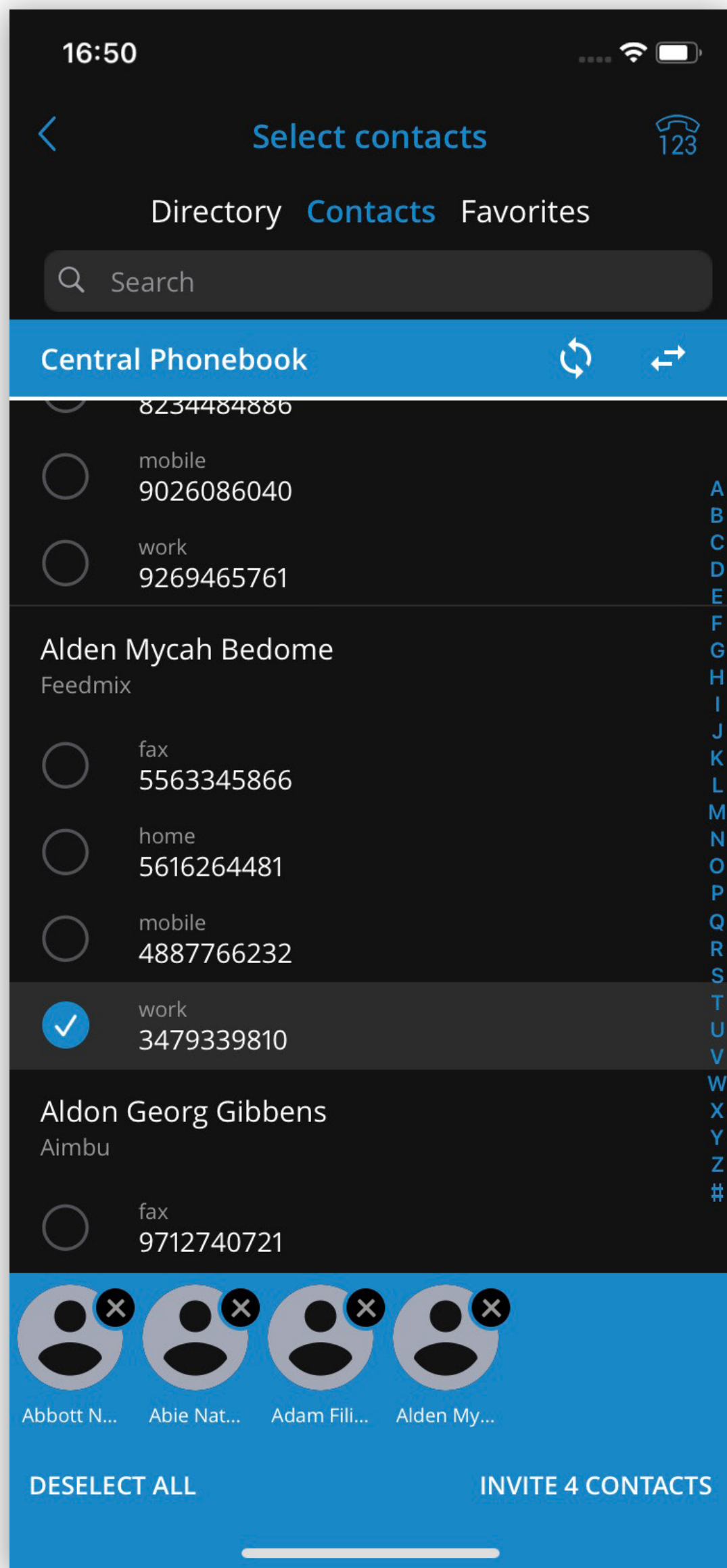
Central Phonebook is a collection of contacts that all users of one system share.

You will see the Contacts screen when you navigate to the directory from the navigation tab and then to the contacts screen from the three tabs in the top part of the screen. Thanks to the redesign, the Contacts screen now includes both the Local Phonebook and the Central Phonebook.

The Local Phonebook looks mostly like it did before except for the top part, which has a strip with the name of the Phonebook and a button to change the Phonebook type.







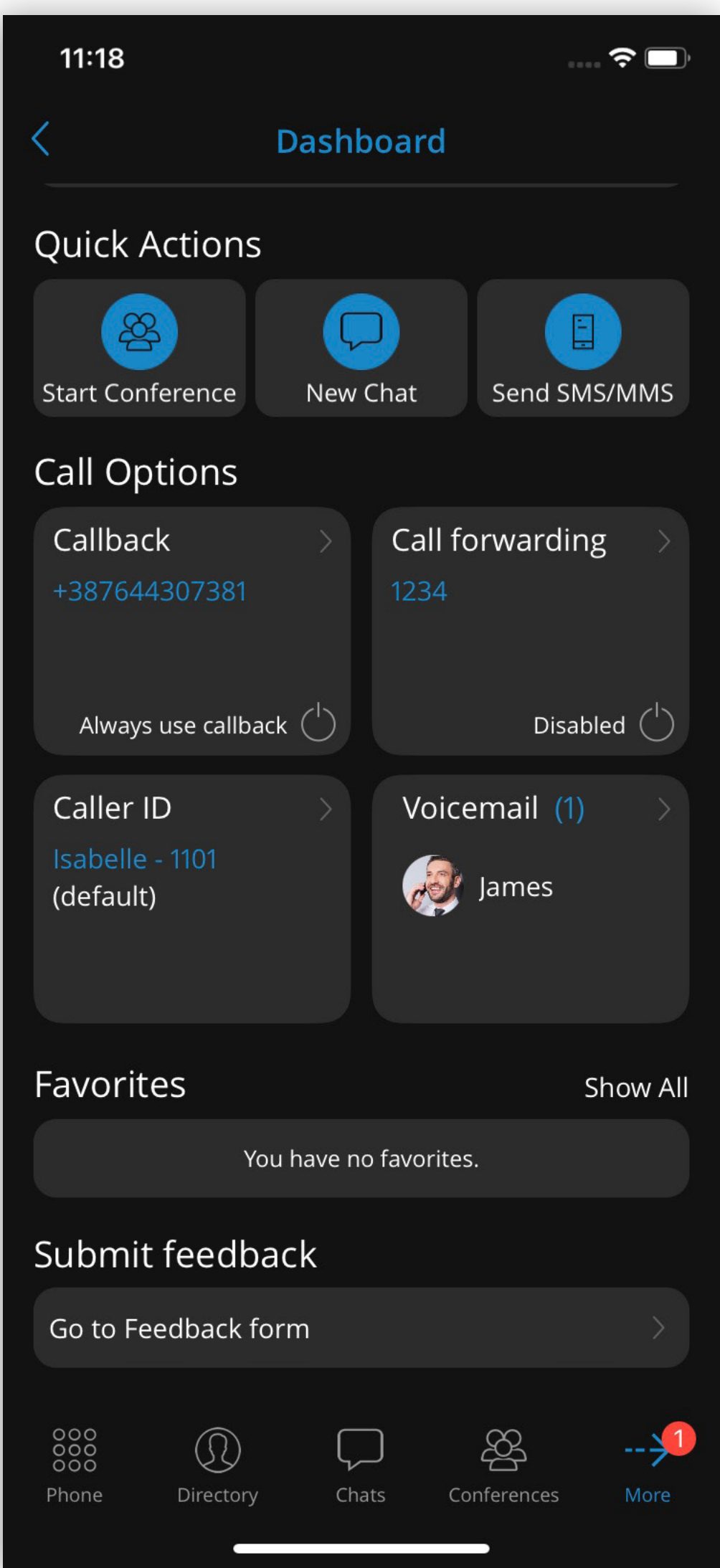
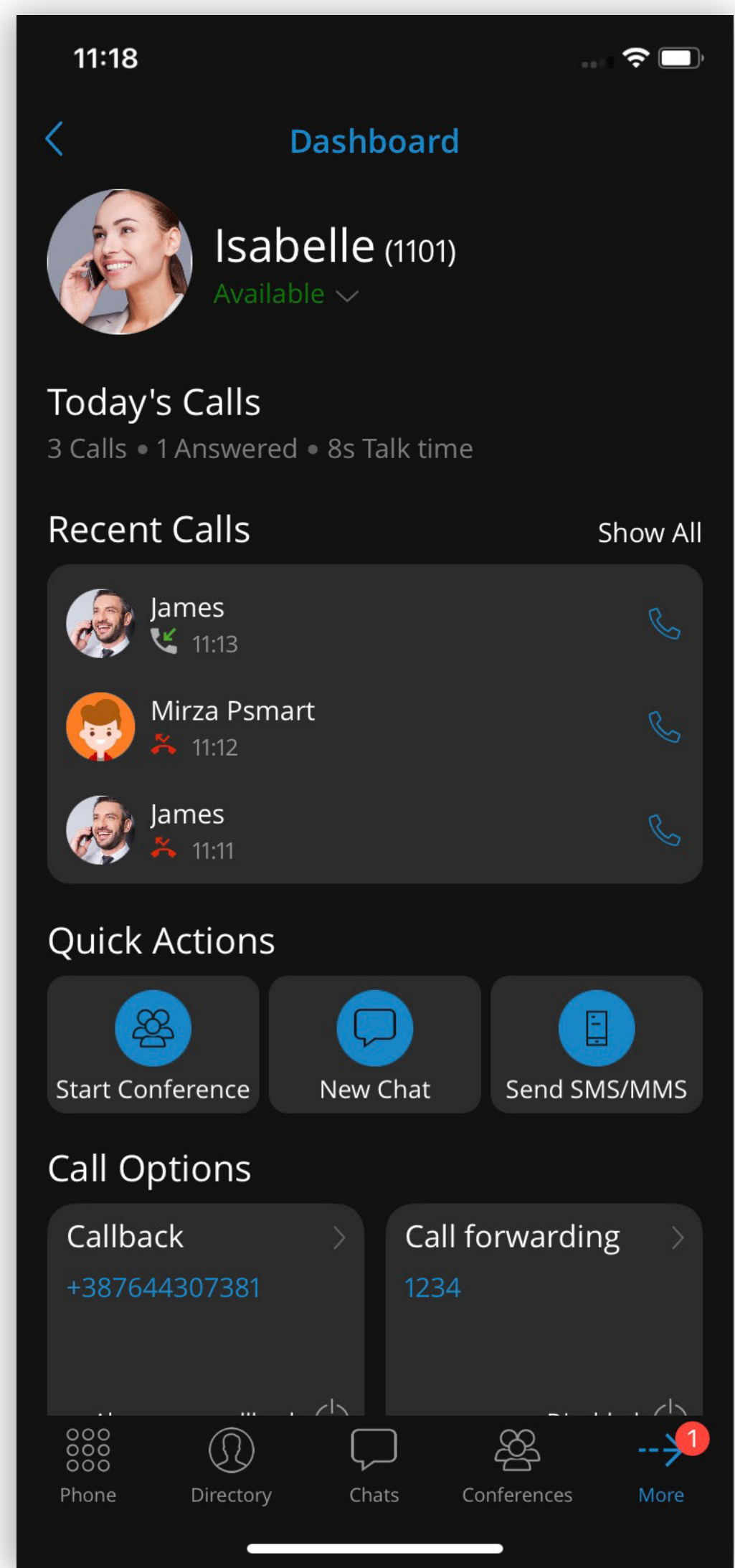
When pressing that button, if we are in the Local Phonebook, it will take us to the Central Phonebook. In addition to having the button that changes the Phonebook type, the Central Phonebook blue strip has a button to refresh the contacts.

Each contact item in this Phonebook has a name, company name, and a list of number labels and numbers.

# New and reimagined Dashboard

We created an entirely new look for our Dashboard in order to make it more user-friendly and modern.

New Dashboard design contains modules for easy access to Profile info, today's calls stats, Recent calls, Call options & Voicemail, Favorites, and Quick actions.



The Profile info module displays your username, extension, avatar, and personal status.

The Today's calls module displays stats about calls that you made today.

The Recent calls module displays the last three calls and allows for interaction with them.

The Quick actions module allows users to quickly start a conference, create a new chat, and send SMS/MMS.

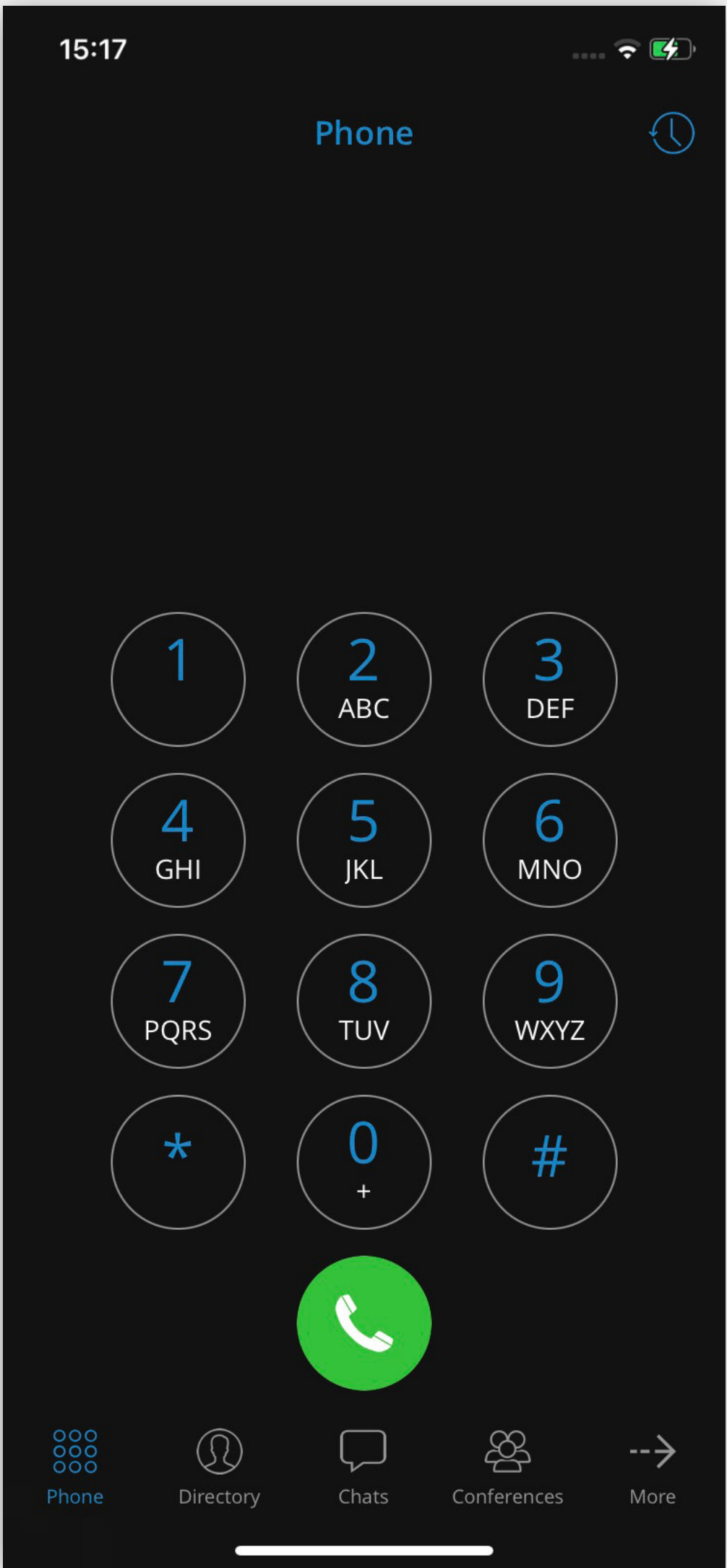
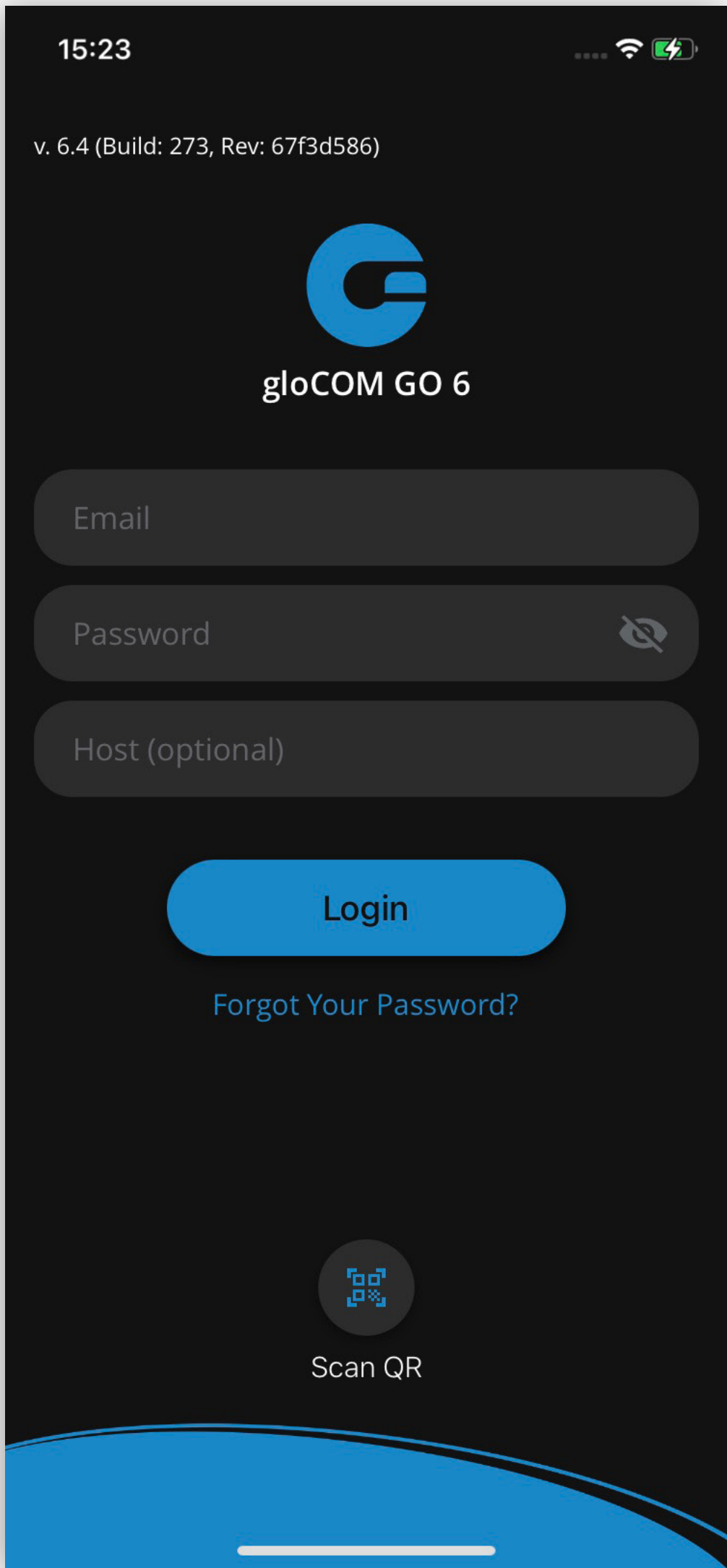
The Call options & the Voicemail module allow users to interact with settings from call forwarding, callback, caller id, and open voicemail screen.

The Favorites module displays ten favorite contacts and allows interaction with them.

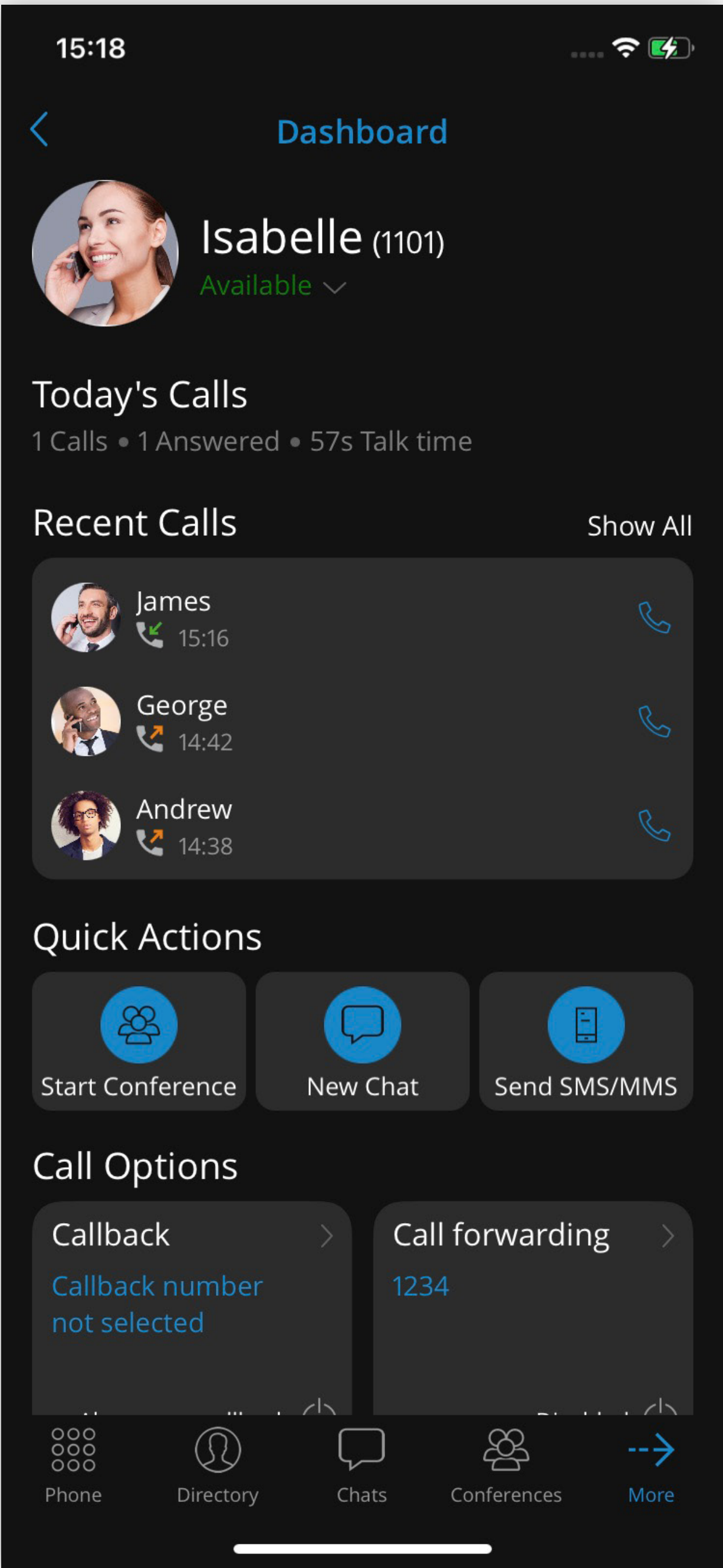
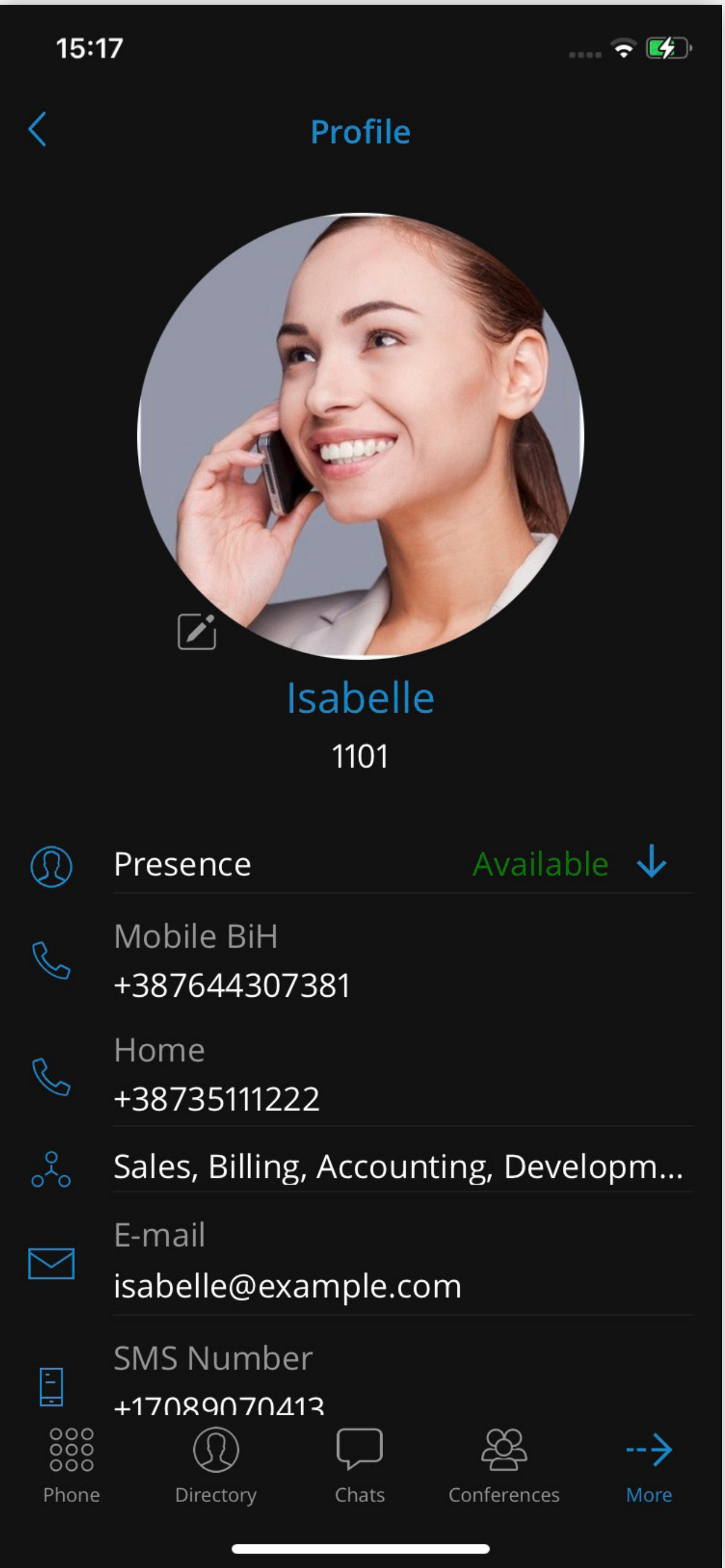
At the bottom of the Dashboard screen, users can express their overall opinion about our App.

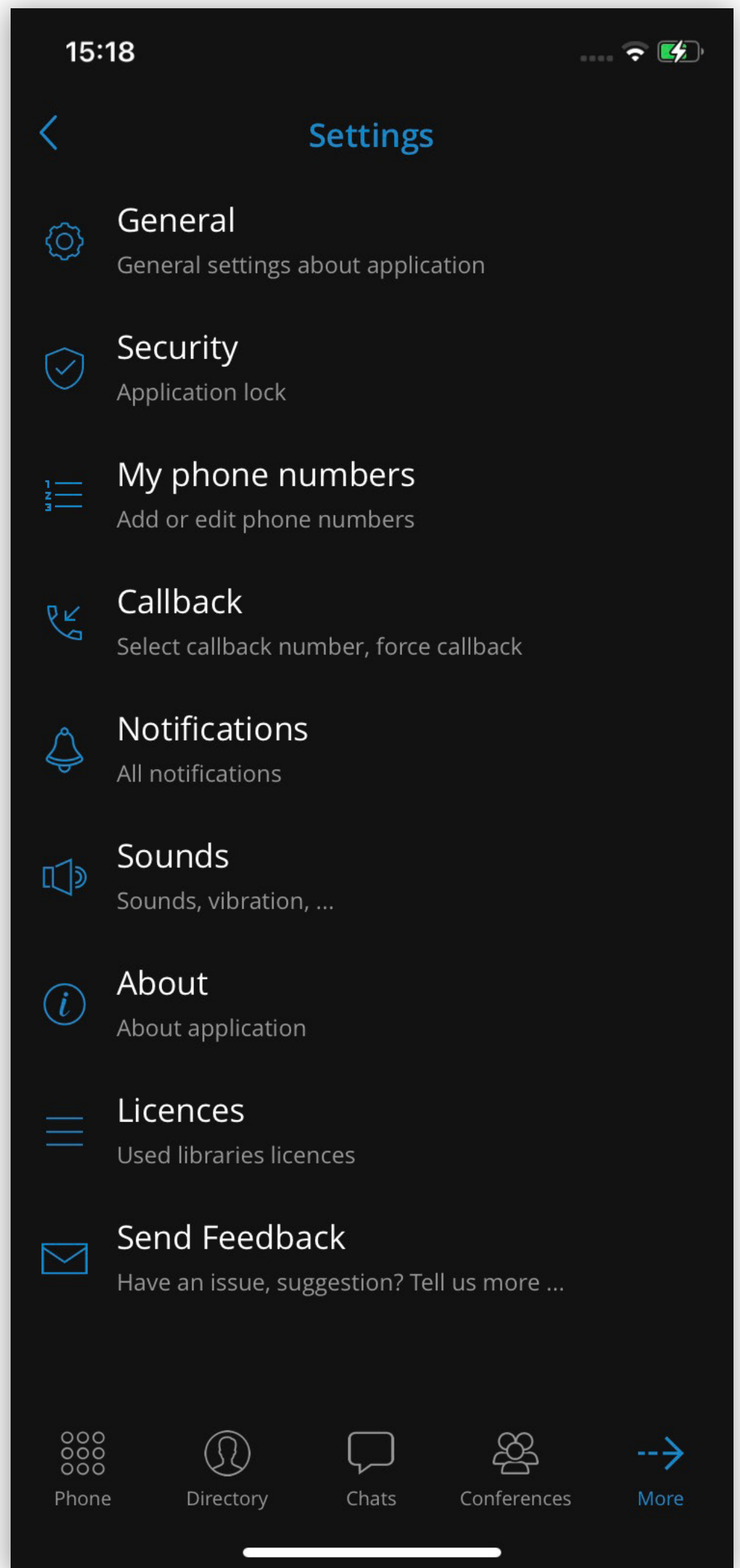
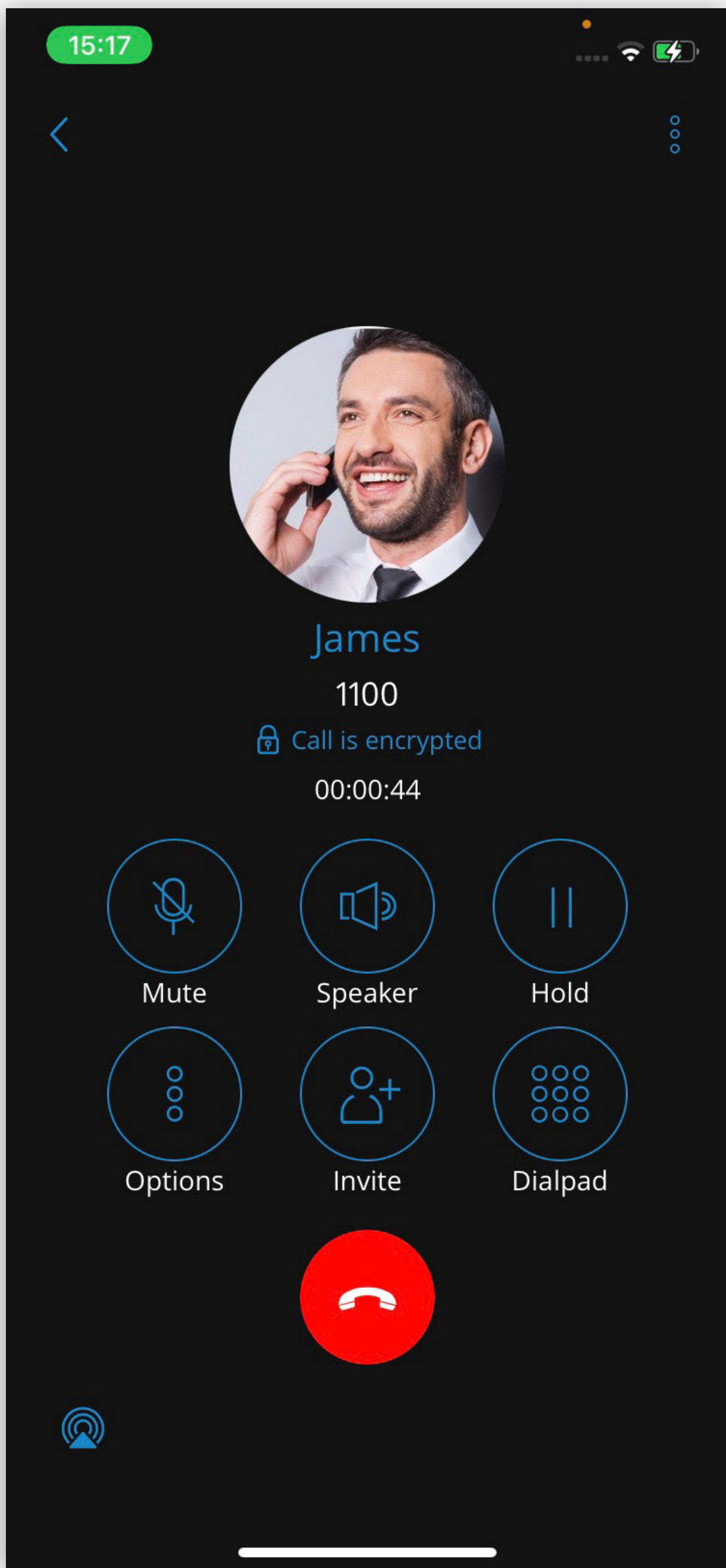
## Dark mode support that will follow the system options

To stay current with industry trends and provide a better user experience, we developed Dark Mode support for our app.







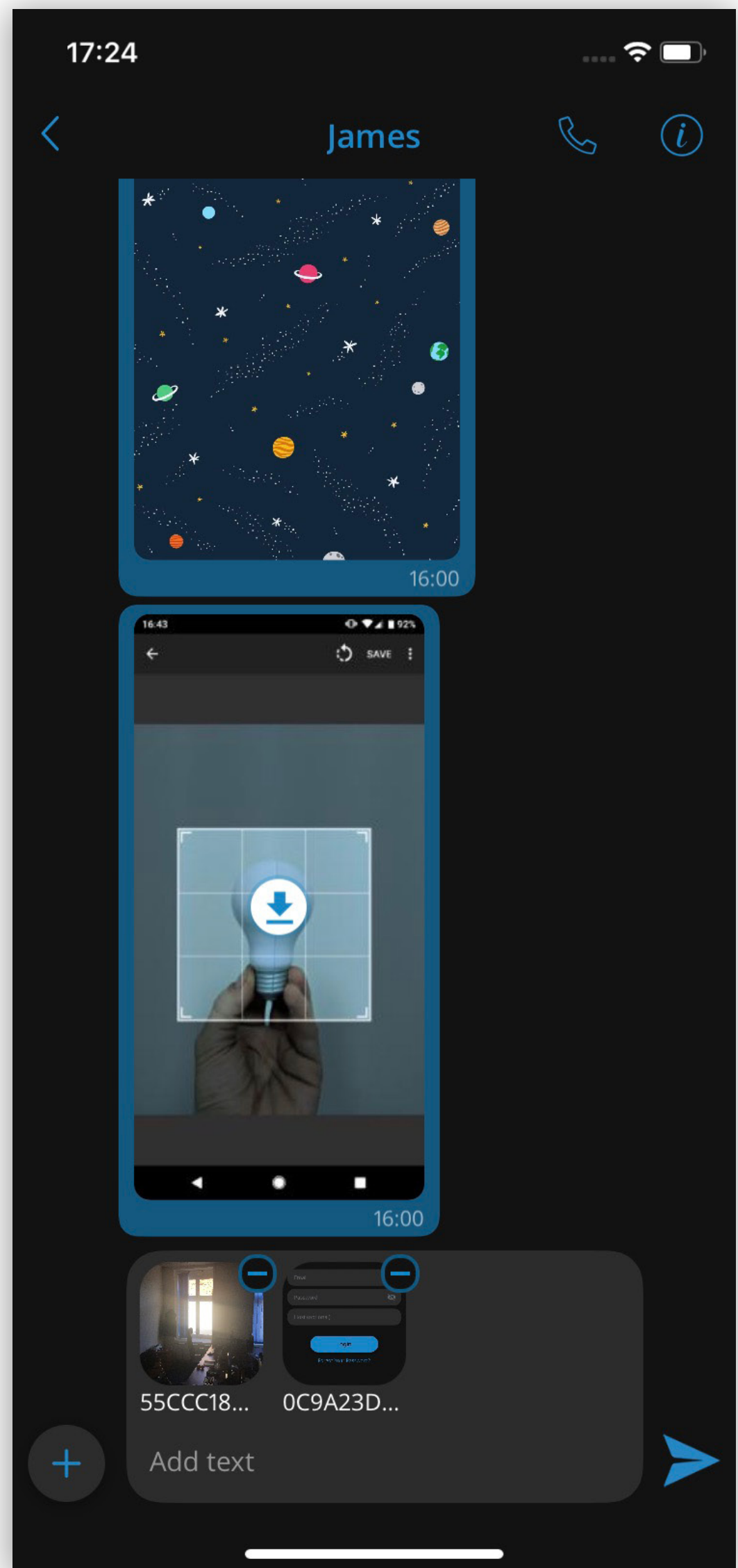
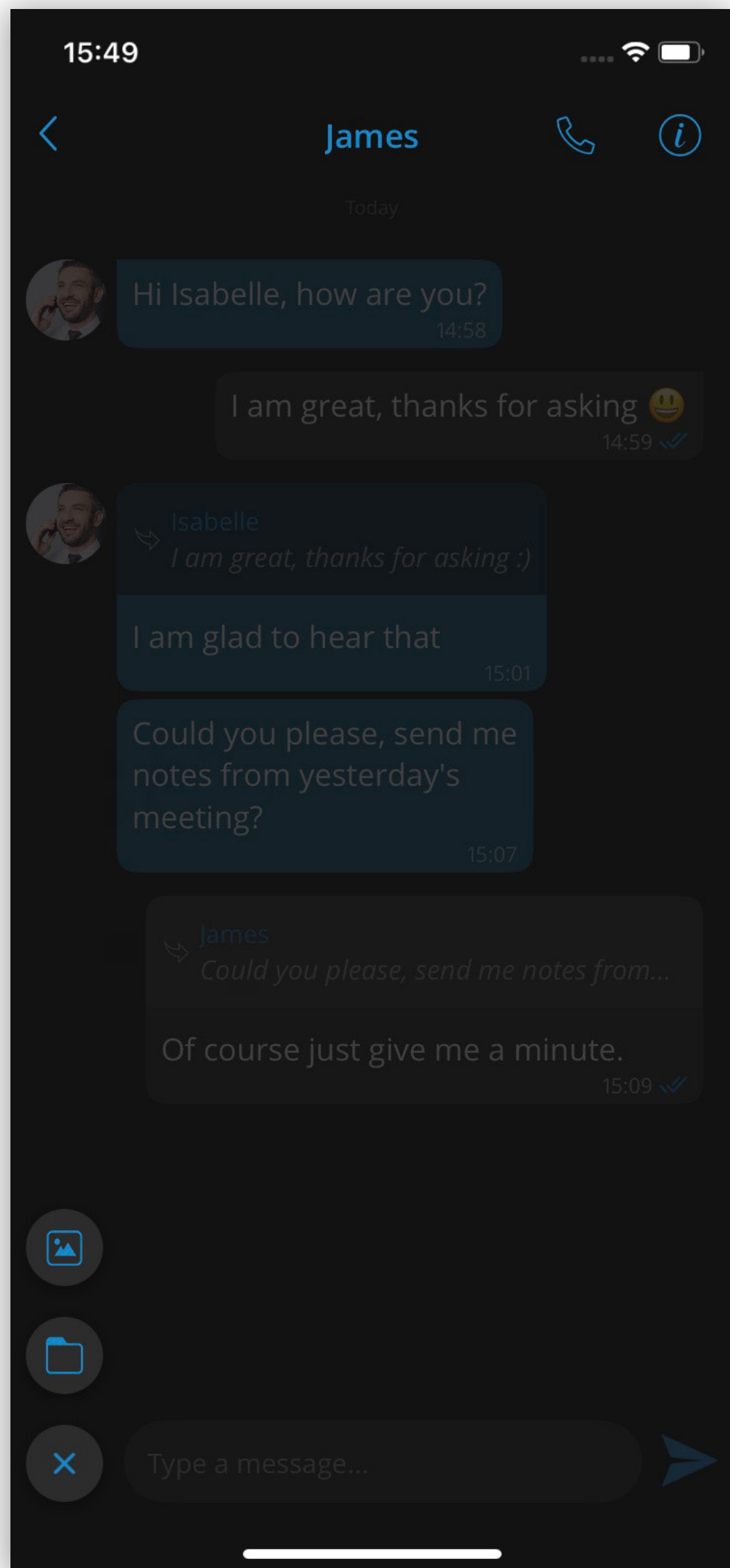


Dark Mode will follow the system options (if Dark Mode is selected in the device system).



# Chat media selector confirmation before sending

When sending media files in chats such as images, videos, or documents, users will see the review of the selected file in the chat input field at the bottom of the chat screen. Users can add multiple files or remove them from the message that they are composing.



Users can also include text in their messages which will appear at the top of the sent files. All files and text messages are sent and represented as separated messages in the system.

This behavior will prevent accidental selections of media files that the user did not intend to send.



# Bug Fixes

- Active devices have been relocated from the Dashboard to the Profile screen.
- Open links from the chat in applications that support them, if possible.
- Remove the alert when adding or deleting favorites from the extension.
- Block calls coming from the “Anonymous” number.
- Resolved an issue where marking as unread was failing to apply in some scenarios.
- Fix issue where calls for callback agents were not being reported to CallKit.
- Fix issue where device contacts numbers weren’t displayed when contact access permission was granted for the first time.
- Updated minimum deployment target to iOS 14.0.
- Add support for displaying avatars in IM notifications on iOS 15.
- Fix issue with attended transfer not working because the initial call was being re-invited.
- Allow sending SMS and MMS messages to non +E.164 numbers.
- Improved performance for loading high-quality images in the chat screen.

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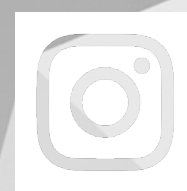
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